# SINK SPECIFICATIONS

# **ELONGATED SINGLE BOWL Undermount** Model VG3019B



FEATURED MODEL VG3019B 9 7/8" BOWL DEPTH

### **FEATURES**

- 16 gauge, stainless steel
- 304 Nickel Bearing Content
- Zero radius corners
- Elegant and functional drain grooves
- · Long-lasting, easy-to-clean, satin finish
- Sound-deadening insulationRear drain placement

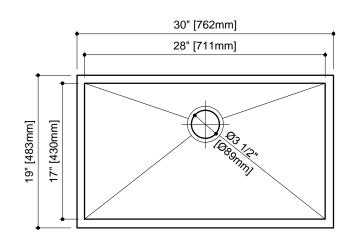


# **PACKING LIST**

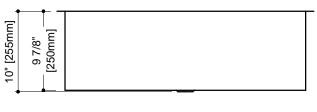
- SINK
- CUT-OUT TEMPLATE
- MOUNTING HARDWARE

# NOMINAL DIMENSIONS

MODEL # BOWL SIZE SINK DEPTH EXTERIOR GAUGE DIM. VG3019B 9 7/8" 30" x 19" 28" x 17" 16



TOP VIEW



FRONT VIEW



# Installation instructions Undermount Sinks

# Before you begin:

Please carefully read these instructions.

Unpack and inspect the sink carefully. Do not install the sink if it is damaged.

Save all original packaging and receipts.

Check and follow all local plumbing codes.

# General Recommendations:

Read installation and maintenance instructions, thoroughly before installation. Be sure to use proper tools and always wear personal safety accessories for your protection

# Long-Life Care

Vigo Stainless Steel Sinks are easy to keep looking new, longer with minimal care. For best results, always rinse with a mild soap and wipe after each use. Rub lightly with soft cloth in the direction of the grain line on a regular basis. To avoid damage and discoloration to the sink surface never use a steel wool or scouring pad.

# Tools and Materials needed:

Tape Measure Denatured Alcohol Mounting clips (included)

Pencil (NOT ink) Ear Protection
Silicone Adhesive Sealant Eye Protection
Rags Hacksaw/Jigsaw



# **Installation Instructions**

Please carefully read complete instructions before beginning installation. Only a professional stone fabricator is qualified to perform this installation.

Note: These instructions are for installation with solid surface, composite material countertops. Vigo recommends professional countertop installers and is not responsible for damage to the countertop or sink during installation.

Do not cut the sink opening with traditional saw cut method.

- 1. Unpack the new sink and check the contents of the materials supplied: Sink, Mounting brackets, and Cutout template (depending on model). Contact your retailer if any product is damaged or missing prior to installation. Never install a damaged sink as it can void your warranty.
- 2. Supplied cutout template provides two options of installation:
  - A. Flush mount: Sink edge is flush with countertop opening. (FIGURE 1)
  - B. Reveal mount: Sink rim is exposed approximately 1/4" from the edge of countertop opening. (FIGURE 2)

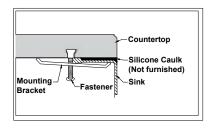


Figure 1

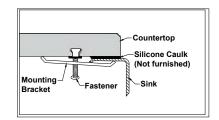


Figure 2

- 3. Cut out the appropriate template for your sink model and desired installation option. Place template in desired position on countertop, locating center of the bowl over cabinet and faucet holes.
- 4. Trace the outline of the template and cut countertop along the inside of the line using appropriate cutting tools. Template is for guide only. Use physical sink to ensure accurate cutout opening.
- 5. Locate the drill holes on the underside of the countertop, approximately 1" from edge of the sink to be installed. Holes should be evenly spaced approximately 6" to 8" apart starting from every corner as shown in Figure 3. It is recommended to install a faucet at this point before installing the sink.

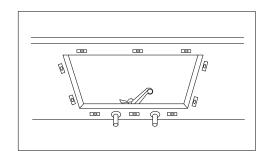


Figure 3



- 6. Loosely attach mounting brackets to the countertop, parallel to the cutout opening using the supplied mounting screws and nuts. Mounting screws with brass inserts are supplied with the sink, however, countertop material vary and the correct type of fasteners should be recommended by your installer or supplier.
- 7. Clean sink flange and underside of cutout area of countertop, making sure that the area is smooth and free of grease. MUST use 100% silicone for this installation. Apply continuous bead of silicone caulk evenly on top of sink flange. (FIGURE 4) NEVER perform this procedure outdoor and under sunlight. If performed under an extremely hot and dry climate, the caulking of the sink frame should be performed by two people at the same time.
- 8. Position and align sink over the countertop opening and press sink onto countertop. Turn bent end of mounting bracket to snug over the sink rim.
- 9. Check alignment of sink again and tighten fasteners to secure sink. (FIGURE 5)
- 10. Wipe away excess silicone caulk with damp cloth. Connect drain and water supply according to manufacturer's instruction.

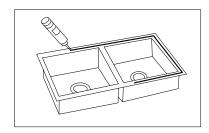


Figure 4

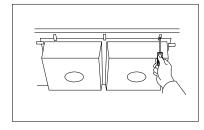


Figure 5



# **Care and Maintenance**

## **ALWAYS**

- ° Clean everyday by thoroughly rinsing with a mild soap and warm water and wipe dry.
- Rub lightly with a soft cloth in the direction of grain lines on a regular basis for additional preventative cleaning.
- \* Keep the sink free of any standing water as this can cause a buildup of mineral deposit, which can affect the appearance of your sink.
- Any stubborn stains should be removed by scrubbing in the direction of the grain with a mild abrasive such as Comet.
- ° Always rinse the sink after using any cleaning agent and wipe dry. Clean any mineral deposits built up over time with a mild solution of vinegar and water followed by a thorough flushing with water.
- ° Remove any scratches with a Scotch-brite pad and cleaning agent rubbing in the direction of the grain.
  NOT RECOMMENDED FOR MIRROR FINISH.

## **NEVER**

- Leave water spots, steel cookware or utensils in the sink for lengthy periods; iron particles often develop rust spots in the stainless steel surface.
- ° Use a steel wool or scoring pad as it damages the sink surface and causes discoloration.
- Let household cleaning agents or bleach sit in your sink for long period of time as this may ruin the finish of your sink.
- Leave rubber mats, sponges, or cleaning pads in the sink for long period of time as this may ruin the finish of your sink.
- ° Use any drain cleaning products containing sulfuric acid or hydrochloric acid as this will attack the sink. Silver cleaners can also contain acids that will damage the sink surface.
- ° Use the inside of the sink as cutting surface.



#### VIGO INDUSTRIES, LLC ("VIGO") KITCHEN SINK LIMITED LIFETIME WARRANTY

EFFECTIVE JANUARY 1, 2010

VIGO offers the following limited warranty on each of its Kitchen Sink products\* (the "Product"). This warranty extends only to the original owner or end-user for personal household use. For commercial uses, additional limitations apply.

VIGO warrants the Product to be free from defects in workmanship and materials under normal use and service for the period commencing from the initial date of purchase by the owner or end-user, contractor, or builder, from VIGO or an authorized VIGO dealer, through the lifetime of the original owner or end-user.

Subject to the Warranty Service provision below, any product reported to the authorized dealer or to VIGO as being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of VIGO. This warranty extends to the original owner or end-user and is not transferable to a subsequent owner.

Neither the distributor, authorized VIGO dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against VIGO or any other person.

VIGO reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

#### Limitations

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage, and / or dull the product and / or finish and void this warranty. The owner/end-user of the Product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing or electrical wiring. VIGO neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, VIGO cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

The owner/end-user must provide access to the components of the Product as described in the installation guide so that VIGO can execute the warranty specified herein. If such access is not available, all expenses to provide said access will be the responsibility of the owner/end-user.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by VIGO and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the VIGO Product is installed by fully insured licensed professionals. Vigo strongly recommends that such licensed professionals have experience in the installation of bathroom and kitchen products. Installation of certain products, including, without limitation, glass products (i.e., shower doors and glass sinks) by an inexperienced person may result in glass breakage and, consequently, cause personal injury or death.

VIGO is not liable for personal injuries or deaths to any persons or for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty

EXCEPT AS OTHERWISE PROVIDED ABOVE, VIGO MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR COMPLIANCE WITH ANY CODE.

In any case, VIGO cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, or builder.

#### Commercial Limitations

In addition to the above conditions and limitations, the warranty period for products installed for commercial applications or used in commercial ventures is one (1) year from the initial date of purchase by the owner/end-user, contractor, or builder from an authorized dealer. VIGO is not responsible for loss of use or profit under any circumstances. If the product is used as a display, the warranty period begins when the product is placed on display. This warranty gives the owner/end-user specific legal rights. The owner/end-user may also have other rights which can vary from one state or province to another.

#### Warranty Service

In order to obtain service provided under this warranty during regular business hours, contact the dealer or distributor who sold the unit, or contact VIGO directly. VIGO will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an authorized VIGO Agent or VIGO's warranty service department representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or company representative has been permitted to inspect the product during regular business hours within a reasonable time after the problem was reported by the user. VIGOs warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates VIGO's warranty obligations.

\*Certain models are pending approval.

Certification may be ended by VIGO or certification agencies without notice.

# FAUCET SPECIFICATIONS

# Pull-Down Spray Kitchen Faucet Model VG02007



# MODEL VG02007

# **FEATURES**

- · Solid brass construction
- · Spiral pull-down spray head
- · Spray face that resist mineral build up
- · Finish resist corrosion and tarnishing
- · Ceramic disk cartridge
- · 360 degree swivel spout
- · Single hole construction
- Retractable sprayer up to 20"
- · Single lever sprayer and pot filler
- Both pot filler and sprayer can operate at one time

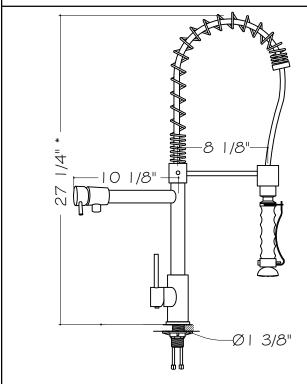
# **PACKING LIST**

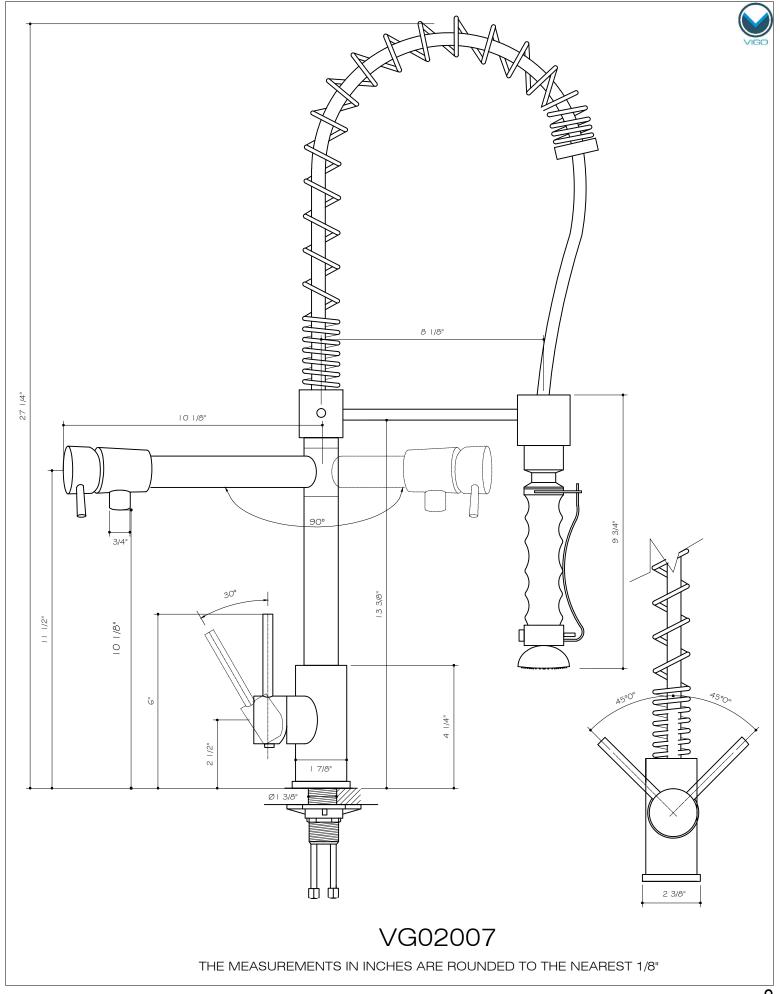
- · Faucet Assembly
- · Sprayer
- · Allen Key
- · Two Metal Braided Hoses
- · Sprayer Hose
- · Plastic Holder
- · Spiral Neck

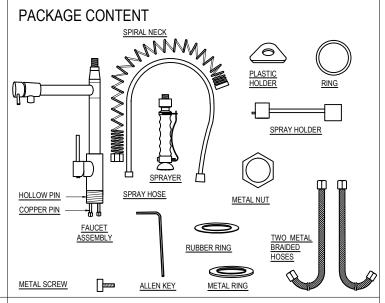


# **DIMENSIONS**

MODEL#	HOLE	FAUCET	SPOUT	
	DIAMETER	HEIGHT	REACH	
VG02007	1 3/8"	27 1/4"	10 1/8"	







# REQUIRED TOOLS

Adjustable wrench

Allen key - supplied (to remove cartridge if needed)

Plumber's putty - optional

Pipe tape

Flat screwdrivers

## SAFETY TIPS

If you use soldering for the installation of the faucet, the seats, cartridges and washers will have to be removed before using flame. Damage caused by improper soldering will void the warranty.

Protect your eyes with safety glasses when cutting or soldering water supply

## IMPORTANT POINTS

Prior to beginning installation, turn off the cold and hot water lines and open the hot and cold knobs on the old faucet to release pressure.

When installing your new faucet, turn the connector nuts finger-tight, then use one wrench to anchor the fitting and a second wrench to tighten the nut. Connections that are too tight will reduce the integrity of the system. and potentially cause product failure which could lead to water damage.

Wrap all threaded connections with pipe tape available at your local hardware or plumbing supply store. Always wrap in a clockwise direction.

Not all necessary supplies to install your faucet are included, however, they are available wherever plumbing supplies are sold.

Prior to installing the faucet please FLUSH THE HOT AND COLD WATER SUPPLY LINES that are or will be connected to the new faucet to remove scale, solder or their impurities which could damage the faucet and potentially void the warranty.

### **MAINTENANCE**

Your new faucet is designed for years of trouble-free performance. Keep it looking new by cleaning it periodically with a soft cloth. Avoid abrasive cleaners, steel wool and harsh chemicals as these will scratch, dull, and/or damage the finish and void the warranty.

# INSTALLATION

Installation must be done by a qualified licensed plumber.

Prior to installation please read the instructions thoroughly, confirm that all parts are included and visually inspect the unit for any defects.

If you have any questions please contact our Technical Support Department before proceeding with installation.

# ASSEMBLY

1. SHUT OFF WATER SUPPLY. REMOVE THE OLD FAUCET AND FLEXIBLE HOSES CLEAN SINK SURFACE WITH A NON ABRASIVE CLEANER IN PREPARATION FOR THE NEW FAUCET

2. REMOVE METAL NUT, RUBBER RING, AND METAL RING FROM THE FAUCET ATTACH METAL BRAIDED HOSES TO THE FAUCET.

3. POSITION THE FAUCET IN THE 1 3/8" COUNTERTOP HOLE, FROM BENEATH THE COUNTERTOP HOLE ASSEMBLE THE PLASTIC HOLDER, RUBBER RING, AND METAL RING IN THE ORDER DEPICTED IN THE DIAGRAM. THEN THREAD METAL NUT ONTO HOLLOW PIN. TIGHTEN THE METAL NUT UNTIL FAUCET IS SECURE.

3 ✓! \ ENSURE THAT PARTS ARE ASSEMBLED IN THE ORDER AS DEPICTED IN DIAGRAM TO PREVENT DAMAGE TO FALICET AND SUPPLY

IS SECURE

UNDER COUNTERTOP METAL NUT \ ENSURE METAL SCREW ALIGNS WITH NOTCH ON WHITE WASHER IN 4. IF SPRAY HOLDER IS NOT ATTACHED, FAUCET BODY. ATTACH THE SPRAY HOLDER AND SPRAY HOSE TO THE FAUCET AND TIGHTEN SCREW UNTIL SPRAY HOLDER METAL SCREW

ENSURE THAT YOU USE PIPE TAPE

SUPPLY LINE NUTS AS THIS COULD

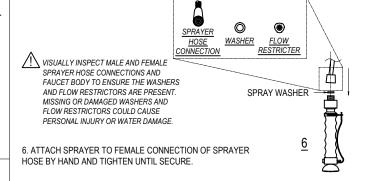
CAUSE PRODUCT FAILURE LEADING

STABILIZES FAUCET

AND DO NOT OVER TIGHTEN THE

TO WATER DAMAGE.

5. FEED SPRAY HOSE THROUGH SPIRAL NECK ENSURING THE FEMALE SPRAYER CONNECTION IS POSITIONED TOWARD TOP OF SPIRAL NECK. ATTACH MALE SPRAYER CONNECTION TO TOP OF FAUCET BODY WITH ADJUSTABLE WRENCH UNTIL TIGHT. SEAT SPIRAL NECK INTO SPRAY HOLDER AND FIRMLY PRESS DOWN UNTIL SECURE.



7. ATTACH THE FEMALE CONNECTIONS OF THE METAL BRAIDED HOSES TO THE COLD AND HOT WATER SUPPLY.



ENSURE THAT YOU USE PIPE TAPE AND ADJUSTABLE WRENCH, DO NOT OVER TIGHTEN AS THIS COULD CAUSE PRODUCT FAILURE LEADING TO WATER DAMAGE.

8. AFTER INSTALLATION IS COMPLETE, TURN ON THE WATER SUPPLY AND ALLOW BOTH HOT AND COLD WATER TO RUN SEPARATELY FOR AT LEAST TWO MINUTE EACH. WHILE WATER IS RUNNING, CHECK FOR LEAKS. IT IS IMPORTANT TO VIEW THE CONNECTIONS AT THE MALE AND FEMALE FLEXIBLE HOSE CONNECTIONS. IF LEAKS ARE DETECTED, REFER BACK TO THE INSTRUCTIONS AND ADJUST ACCORDINGLY. TIGHTENING NUTS SLIGHTLY MAY STOP ANY MINOR LEAKS.

# **TROUBLESHOOTING**

PROBLEM	POTENTIAL CAUSE	CORRECTIVE ACTION	
1 - Leaks from Handle	1.A - Cartridge unseated	1.A - Remove cartridge from housing, was thoroughly with hot	
2 - Insufficient Flow Rate	1.B - Cartridge defective	water and reseat in housing.	
3 - Leak at Connection Points	2.A - Dirty aerator	1.B - Contact Vigo Technical Support for replacement.	
4 - Loose Spiral Neck	2.B - Clog in supply hose / line	2.A - Remove and soak / clean with a non abrasive agent (i.e.	
5 - Loose Faucet Body	3.A - Sprayer hose not tight     3.B - Flexible hose leaking at body or connection point	vinegar). 2.B - Remove sprayer or supply line and flush lines	
	4 - Metal screw is not locked into internal white washer hole location	3.A - Remove spiral neck by loosing the metal screw and pulling up on the spiral neck exposing the spray hose. Make sure the washer is seated properly and retighten with an adjustable wrench.  3.B - Tighten hoses. If this does not resolve the issue, remove the flexible hose and rethread, checking to make sure the connection is secure. Make sure to use pipe tape.	
	5 - Metal nut became loose		
		4 - Loosen metal screw, lift off the spiral neck and reseat making sure to thread the metal screw into the white washer housing.	
		5 - From under the counter, use an adjustable wrench and tighten the metal nut to the hollow pipe. Make sure the faucet is perpendicular to the counter.	

# PARTS LIST - For any parts needed but not shown, please contact Vigo Technical Support

PART	PART#	FINISH	SUPPLY DATE INDICATOR (INTERNAL USE ONLY)
Sprayer	78021	CH, ST	W
Spray hose	74017	-	W
Pot Filler Handle	78064A	CH, ST	W
Pot Filler Handle Lever	78064B	CH, ST	W
Pot Filler Set Screw	78064C	CH, ST	W
Handle Lever	78027A	CH, ST	W
Handle Set Screw	78027B	CH, ST	W
Handle	78027C	CH, ST	W
Sedal Cartridge	74040	-	W
Metal Braided hose	74020	-	W

TOLL FREE: (866) 591 - 7792

E-Mail: techmail@vigoindustries.com

www.vigoindustries.com







# VIGO INDUSTRIES, LLC ("VIGO") FAUCET LIMITED LIFETIME WARRANTY



# **EFFECTIVE APRIL 1, 2013**

VIGO offers the following limited warranty on each of its Faucet products (the "Product") and the components thereof. This warranty extends only to the original owner for personal household use. For commercial uses, additional limitations apply.

VIGO warrants the structure of the Product to be free from defects in workmanship and materials under normal use and service for the period commencing from the initial date of purchase by the owner, contractor, or builder, from VIGO or an authorized VIGO dealer, through the lifetime of the original owner or end-user.

VIGO warrants the cartridge component of the Product to be free from defects in workmanship and materials under normal use and service for a period of five (5) years from the initial date of purchase by the owner, contractor, or builder, from VIGO or an authorized VIGO dealer.

VIGO warrants the diverter component and/or pot filler components of the product to be free from defects in workmanship and materials under normal use and service for a period of two (2) years from the initial date of purchase by the owner or end-user, contractor, or builder from VIGO or an authorized VIGO dealer.

Subject to the Warranty Service provision below, any product reported to the authorized dealer or to VIGO as being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of VIGO. This warranty extends to the original owner and is not transferable to a subsequent owner.

Neither the distributor, authorized VIGO dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against VIGO or any other person.

VIGO reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

# Limitations

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage, and / or dull the product and / or finish and void this warranty. The owner of the Product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing or electrical wiring. VIGO neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, VIGO cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

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This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by VIGO and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the VIGO Product is installed by fully insured licensed professionals. Vigo strongly recommends that such licensed professionals have experience in the installation of bathroom and kitchen products. [Installation of certain products, including without limitation glass products (i.e., shower doors and glass sinks) by an inexperienced person may result in product failure including, but not limited to, glass breakage which could result in personal injury or death.]

VIGO is not liable for personal injuries or deaths to any persons or for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

EXCEPT AS OTHERWISE PROVIDED ABOVE, VIGO MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR COMPLIANCE WITH ANY CODE.

In any case, VIGO cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, or builder.

# Commercial Limitations

In addition to the above conditions and limitations, the warranty period for products installed for commercial applications or used in commercial ventures is one (1) year from the initial date of purchase by the owner, contractor, or builder from an authorized dealer. VIGO is not responsible for loss of use or profit under any circumstances. If the product is used as a display, the warranty period begins from the date of purchase. This warranty gives the owner specific legal rights. The owner may also have other rights which can vary from one state or province to another.

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Certification may be ended by VIGO or certification agencies without notice.